



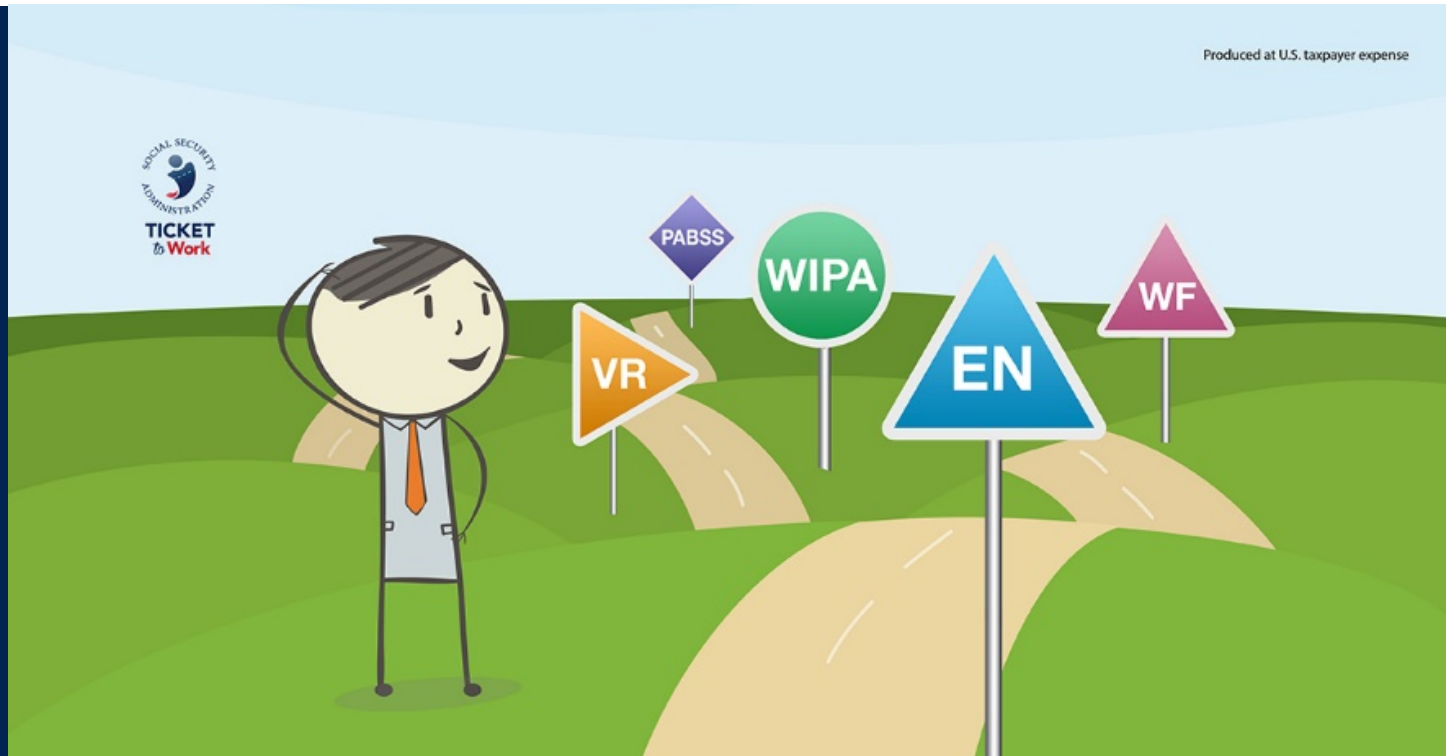
Helping You Today
So You Succeed Tomorrow



Choosing a Service Provider That's Right for You!

Date:
Wednesday,
November 17,
2021

Time:
3 – 4:30 PM ET



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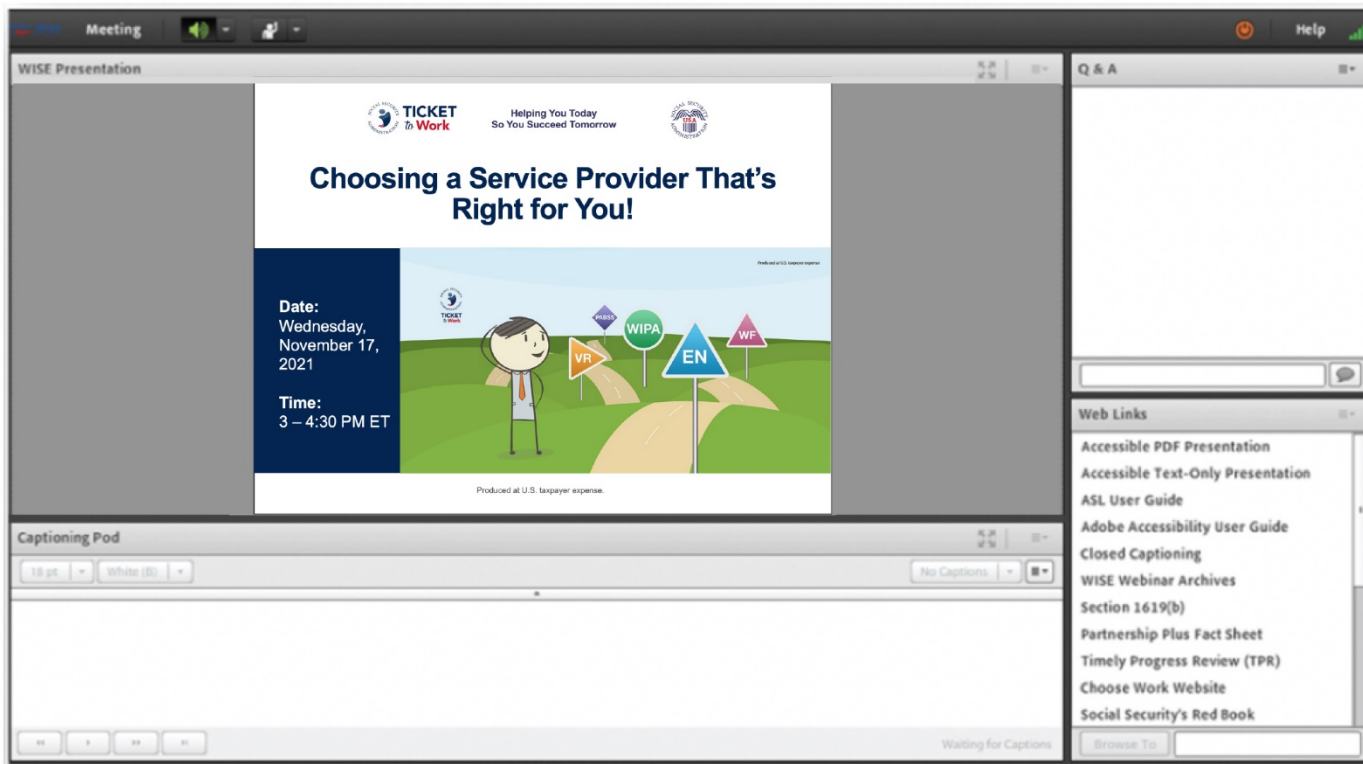
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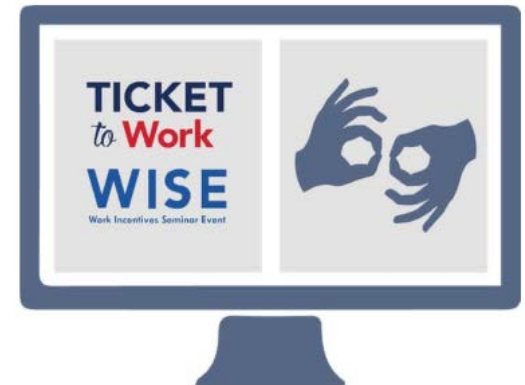
<http://bit.ly/adobe-accessibility>

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- Real-time captioning is provided during this webinar
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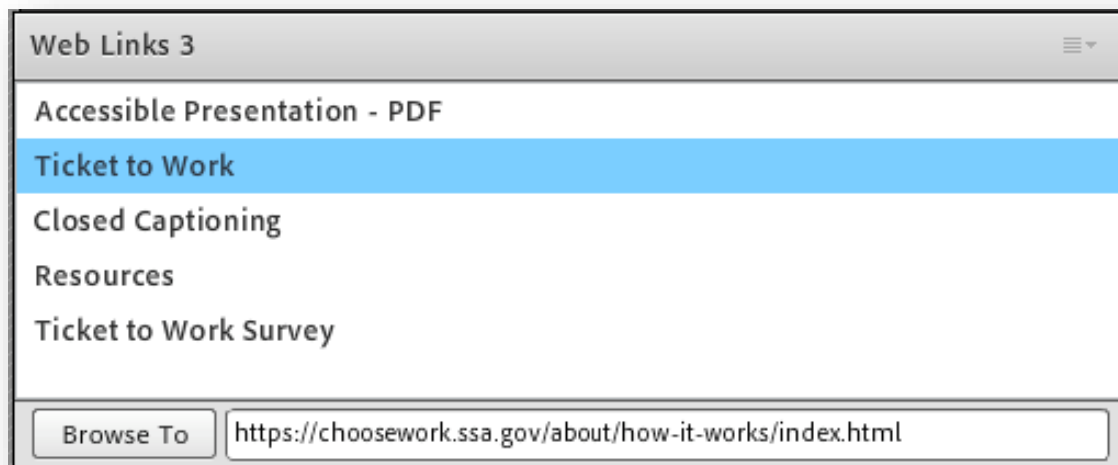
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- For Q&A: Please use the **Q&A pod** to submit any questions you have during the webinar, and we will direct the questions accordingly during the Q&A portion
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- Please use the **Web Links pod** to find the resources presented during today's webinar
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Archived Events

Please note: This webinar is being recorded, and the archive will be available within 2 weeks on the Choose Work website at http://bit.ly/WISE_OnDemand.

The screenshot shows the Ticket to Work website's 'WISE On Demand' page. At the top, there is a navigation bar with links for Home, About, Success Stories, Find Help, Find a Job, Webinar & Tutorials (which is highlighted), Library, Blog, and Contact. A search bar is located on the right side of the navigation bar. Below the navigation bar, the page title is 'WISE On Demand'. The main content area features a sub-header 'WISE On Demand' followed by a paragraph: 'Our free, monthly WISE webinars provide information you can use on your path to financial independence through work. Discover programs, resources and information while learning about how Social Security's Ticket to Work program can help. [Learn more and register](#) today for this month's webinar!'. Below this paragraph is a list of webinar topics with dates, including 'May 2019: Working with a Mental Illness', 'April 2019: Understanding Ticket to Work: How to Help Your Clients and the People You Serve', 'March 2019: Achieving Financial Independence with Ticket to Work and an ABLÉ Account', 'February 2019: Debunking the Three Biggest Myths About Disability Benefits and Work', 'January 2019: Setting Goals with Ticket to Work', 'December 2018: Preventing and Managing Overpayments: A Webinar for Social Security Beneficiaries', 'November 2018: Learn While You Earn with Ticket to Work and Apprenticeship', 'September 2018: Ticket to Work, Self-Employment, and Working from Home', 'August 2018: Understanding Ticket to Work: How to Help Your Clients and the People You Serve', 'July 2018: Ticket to Work and Reasonable Accommodations', 'June 2018: Ticket to Work: Support on Your Journey to Financial Independence', 'May 2018: Ticket to Work: Working for the Federal Government', and 'April 2018: Ticket to Work for Young Adults'. On the right side of the page, there is a logo for 'TICKET TO WORK WISE Work Incentives Seminar Event ON DEMAND'.

Technical Assistance

If you experience any technical difficulties during the webinar, please use the **Q&A pod** to send a message, or you may email webinars@choosework.ssa.gov.



Presenters

Welcome and Introductions

Moderator: Sarah Hyland, WISE Moderator

Presenter: Raymond A. Cebula, III, J.D., Cornell University

Welcome!

Thank you for joining us! Today, we'll discuss how Social Security's Ticket to Work (Ticket) Program can help you and answer questions related to:

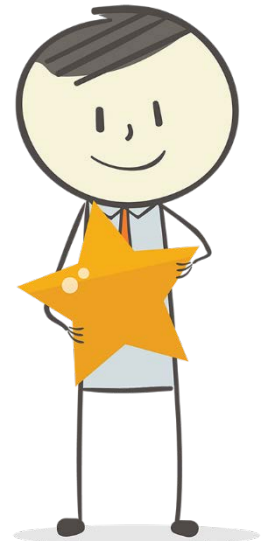
- Social Security's Ticket Program
- Establishing work goals
- Identifying your employment team
- Receiving benefits counseling
- Choosing the right service provider



Objectives

At the close of today's webinar, you will:

- Better understand the **Ticket Program**
- Be able to set **work goals**
- Know your **employment team**
- Be able to **choose a service provider** to help you meet your employment goals





Ticket to Work Program: Support on Your Journey to Work

Social Security Disability Benefits Programs



Social Security Disability Insurance (SSDI)



Supplemental Security Income (SSI)



Sign Up for a *my* Social Security Account

- Your personal *my* Social Security account at SSA.gov/myaccount gives you secure access to information based on your earnings history and interactive tools tailored to you.
- With a *my* Social Security account, you can access your earnings history and benefits information, request a replacement Social Security card, get a proof of income letter, estimate and apply for benefits, and more.

How to create a *my* Social Security account



Securing today and tomorrow

To create an account, you must:

- 

Be at least 18 years of age
- 

Have a Social Security number
- 

Have a valid U.S. mailing address
- 

Have an email address

Starting the Journey

Only you can decide if work is the **right choice for you.**



Why Choose Work?

Earning a living through employment is not something everyone can do, but it may be **right for you**. Once people understand the many **free services and supports** available to them, they often find that the rewards far outweigh the risks.



What Is the Ticket to Work Program? (Slide 1 of 3)

The Ticket to Work Program

- Is a free and **voluntary** Social Security program
- Offers **career development** for people ages 18 through 64 who receive Social Security disability benefits and want to work



What Is the Ticket to Work Program? (Slide 2 of 3)

The Ticket to Work Program connects you with **free employment services** to help you:

- Decide if working is right for you
- Prepare for work
- Find a job
- Succeed at work



What Is the Ticket to Work Program? (Slide 3 of 3)

We encourage you to learn more about the Ticket Program from our newest fact sheet.

“What is Social Security’s Ticket to Work Program?”

<https://bit.ly/ttw-program>



Ticket to Work Help Line

The Ticket to Work Program provides a Help Line that can verify eligibility, explain how the program works and answer questions.

Call the Ticket to Work Help Line:

Monday – Friday 8:00 am – 8:00 pm ET

- 1-866-968-7842
- 1-866-833-2967 (TTY)



Exploring Your Work Goals



Why Set Work Goals?

Work goals help you to focus on your pathway to a career. They can also help you:

- Measure your **progress**
- Hold yourself **accountable**
- Stay **motivated** and keep on track
- Increase your chance of **success**



What Are Your Work Goals? (Slide 1 of 3)

Think about these questions:

- What type of work do **I like** to do?
- What are my **interests**?
- What **kind of job** do I want now?
- What kind of job do I want **5 years from now**?



What Are Your Work Goals? (Slide 2 of 3)

Also, consider these questions:

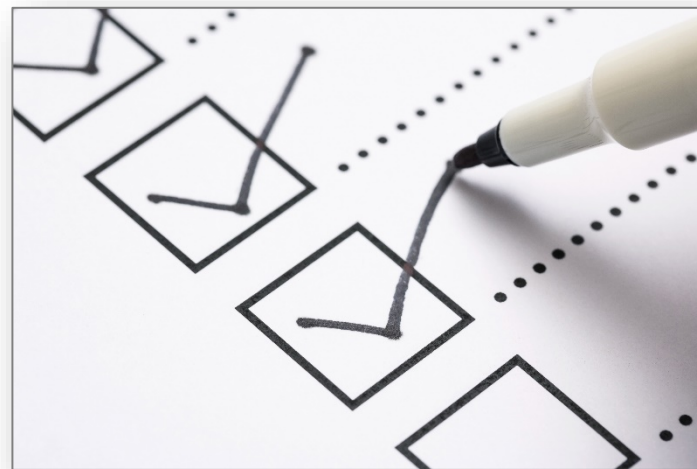
- What are my **long-term** career goals?
- **Where** do I want to work? At home? In an office? Outdoors?
- Do I want to be **self-employed** or **work for someone else**?



What Are Your Work Goals? (Slide 3 of 3)

Once you know the kind of job you want, ask yourself what you need to succeed:

- Information about specific **job options**
- **Training or education**
- **Resume or interview skills**
- Understanding of **how work affects benefits and healthcare**
- **Reasonable accommodations and/or assistive technology**



Meet Your Employment Team!



Who Can Help You Achieve Your Work Goals?

Through the Ticket Program, you'll have access to a variety of **Ticket Program service providers**, including:

- Employment Networks (EN)
- Workforce ENs
- State Vocational Rehabilitation (VR) agencies
- Work Incentives Planning and Assistance (WIPA) projects
- Protection and Advocacy for Beneficiaries of Social Security (PABSS) organizations



Employment Networks (EN) (Slide 1 of 2)

An EN is a private or public organization that has an agreement with Social Security to provide **free employment support services** to people who are eligible for the Ticket Program.

- Many state public workforce systems, such as American Job Centers, are **Workforce ENs**



Employment Networks (EN) (Slide 2 of 2)

An EN's service area may cover:

- The **local** community or **statewide**
- **Multiple states**
- The **whole country**

An EN may offer its services:

- **In person**
- **Virtually**, by phone or email
- Both **in person** and **virtually**



How Can Working with an EN Help You?

Services and supports are designed to help you on the path to financial independence through work and can include helping you to:

- Identify your **work goals**
- Write and review your **resume**
- Prepare for **interviews**
- Request **reasonable accommodations**
- Receive **benefits counseling**



State Vocational Rehabilitation (VR) Agency

A State VR agency provides a wide variety of services to help people with disabilities return to work, enter new lines of work, or enter the workforce for the first time. A State VR agency can offer benefits counseling and may also be able to help you with:

- **Vocational rehabilitation**
- **Training and education**

Some states have separate VR agencies that serve individuals who are blind and visually impaired.



What Is Partnership Plus?

Partnership Plus is an agreement that allows State VR agencies to partner with ENs to provide a **transition of services** for those who need **ongoing support**.

- VR agencies typically close a case approximately 90 days after you start working
- An EN may offer continued support services to maintain employment and increase your earnings over time
- If your state doesn't have a formal Partnership Plus agreement, you can still work with an EN after your VR case closes



choosework.ssa.gov/library/partnership-plus

Work Incentives Planning and Assistance (WIPA) Projects

WIPA projects are staffed by Community Work Incentives Coordinators (CWIC) who:

- Provide **free benefits counseling** to Social Security disability beneficiaries about how work and earnings will affect your SSDI, SSI, Medicare or Medicaid, and other public benefits
- Help you understand **Social Security Work Incentives** and how they apply to you
- Explain the potential **benefits of employment** and **dispel myths** about working
- Help you decide if the services and supports from the Ticket Program are **right for you**



Whom Do WIPA Projects Serve?

The Ticket to Work Help Line will refer you to a WIPA project if you receive SSDI, SSDI-related Medicare, SSI, or SSI-related Medicaid, and you:



- Are currently **working** or **self-employed**
- Have a job offer **pending**
- Are actively **interviewing** for jobs
 - Had an interview in the past 30 days
 - Have a job interview scheduled in the next 2 weeks
- Are **age 14–25**, even in the earliest stages of considering work

Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 1 of 2)

- PABSS organizations provide **free legal assistance** to people who receive Social Security disability benefits and who have disability-related employment issues
- PABSS services may include:
 - **Legal support**
 - **Advocacy**
 - Information to help beneficiaries **resolve employment-related concerns** with employers, Social Security, ENs, State VR agencies, WIPA projects, or others



Protection and Advocacy for Beneficiaries of Social Security (PABSS) (Slide 2 of 2)

PABSS services may also provide help with:

- Navigating organizations and services to support your effort to work and **protect your rights**
- **Requesting** reasonable accommodations in your college classes, training courses, licensing programs, and workplace
- Addressing other **disability-based legal issues** that are barriers to employment



How Do You Find a Service Provider?

- If you're ready to find a service provider, visit choosework.ssa.gov/findhelp
- Search by:
 - ZIP code
 - Services offered
 - Disability type
 - Languages spoken
 - Provider type (EN, Workforce EN, VR, WIPA, or PABSS)
- Or call the **Ticket to Work Help Line** for a list of service providers at **1-866-968-7842** or **1-866-833-2967 (TTY)**
Monday – Friday 8:00 am – 8:00 pm ET



Questions?



Working with Your Service Providers



Questions to Ask a Service Provider That You Are Considering

As you talk to service providers, you may want to ask some of these questions:

- Do you serve others who have **the same disability** I have or a similar one?
- What **types of jobs** have you found for other people with similar experience/skill sets?
- Do you work with clients **in person, over the phone** or **virtually**?
- What happens **after I assign my Ticket**?



What Services Do You Need to Achieve Your Work Goals?

As you meet with prospective service providers, be sure to talk about:

- **What** services you need, such as:
 - Resume writing
 - Interview skills
 - Benefits counseling
- **Why** you are looking for help with these services
- **How** the service provider can help you achieve your work goals



Keep These Questions in Mind

Ask yourself:

- Did the staff seem **friendly** and **willing to work** with you?
- Does the EN or State VR agency **provide all the services** you need?
- How does the service provider **compare** to other service providers you're considering?
- **Do you know anyone** who has worked with this service provider? What was their experience?



The Path to Success

Everyone's path to financial independence through work is different. Once you decide to pursue employment, a Ticket Program service provider can help you:

- Identify your **work goals**
- **Create a plan** to achieve your goals and set a timeline
- **Understand** your responsibility for reporting work and earnings
- **Follow** your plan

Additional Resources



Choosing the Right EN for You

- If you're looking for an EN to get started on your path to financial independence through work, our **Choosing the Right Employment Network for You** fact sheet can help!
- Use this resource to find:
 - Questions that can help you choose a service provider
 - An explanation of the process and what to expect
- Download the worksheet at:
<https://bit.ly/choosing-EN>



Need Help Finding a Job?

- Check out our **Find A Job** page
- Get started on your job search and connect with a Ticket Program service provider along the way
- Connect with resources that can help you advance your employment journey



[choosework.ssa.gov/
find-a-job/index.html](https://choosework.ssa.gov/find-a-job/index.html)

Get Updates!

- Want to learn more about our monthly **WISE webinars**?
Subscribe to find out our topics each month and be the first to register: <http://bit.ly/WISEsubscribe>
- Interested in learning more about the Ticket Program, employment service providers, and other topics?
Subscribe to the **Choose Work! blog** to get our weekly updates sent directly to your inbox: http://bit.ly/CW_subscribe



Questions?



How to Get Started

Social Security's Ticket to Work Program has a variety of service providers and other resources ready to help you get started!

Call the Ticket to Work Help Line:

- 1-866-968-7842
- 1-866-833-2967 (TTY)

Visit: choosework.ssa.gov

Connect:

Visit choosework.ssa.gov/contact/index.html to find us on social media and subscribe to blog and email updates!





Opt-In to Receive Text Messages

- Get advice and encouragement, and read stories about people who achieved financial independence with help from the Ticket to Work Program
- If you're interested in receiving text messages from the Ticket Program, please text **TICKET** to **474747**. Standard messaging rates may apply

Join Us for Our Next WISE Webinar!

TICKET
to **Work**

WISE
Work Incentive Seminar Event

Date: Wednesday, January 26, 2022

Time: 3 – 4:30 PM ET

**Register online: choosework.ssa.gov/wise
or call 1-866-968-7842 or 1-866-833-2967 (TTY)**

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Please remember to take our webinar survey!

A link will pop up after the webinar, or visit:
[choosework.ssa.gov/surveys/wise.](https://choosework.ssa.gov/surveys/wise)

